



A Day in the Life of an Effective Supervisor with Glenn Furuya

Maui (Additional Class)

Date: Thursday, August 3, 2017
Time: 8:30 a.m. to 4:30 p.m. (Registration at 8:15 a.m.)
Place: Courtyard by Marriott at Kahului Airport

REGISTRATION

\$195- HEC Members
\$375 - Non-Members

Includes continental breakfast, lunch and seminar materials.

If three or more employees register from the same organization, you will receive a 15% discount (discount taken from the total payment).

PAYMENT OR CREDIT CARD INFORMATION MUST ACCOMPANY REGISTRATION.

Mail to: Tonya Ahn, Hawaii Employers Council, P.O. Box 29699, Honolulu, HI 96820-2099. Fax: 808-833-6731 (for payment with credit card)

For information on registration contact: Tonya Ahn at 1-800-392-3589 ext. 815 or email at tahn@hecouncil.org



Effective team leads, supervisors, managers, and senior leaders know how to get results! By empowering people, optimizing systems and building inspired teams, they deliver unmatched quality, productivity and service. Priceless!

A Day in the Life of an Effective Supervisor helps your organization develop priceless leaders by equipping them with essential leadership and communication skills and protocols that are practical and easy to implement. For experienced leaders this workshop provides a refreshing opportunity to reset and reinforce critical leadership fundamentals. For a newer supervisor, this powerful, one-day workshop will ensure they are on the path to success. In addition, this workshop is a perfect complement to Glenn's leadership theory session, Leadership Essentials.

Journeying through a "typical" day, participants will learn:

- How to start your day on the right foot
• Why being an effective supervisor is like being a "linebacker" in football
• How to conduct a focused and meaningful briefing
• How to get things done
• How to delegate
• How to avoid the primary cause of leadership failure
• How to provide extraordinary customer service
• How to teach a task effectively
• How to develop peak performing team members
• How to praise
• How to correct inappropriate behaviors or poor performance
• How to listen and handle complaints

continued...

About our Speaker

Glenn Furuya, Founder, President & Chief Educational Officer (CEO) of Leadership Works, holds Bachelor and Master Degrees in Education from the University Hawaii. During his career as a special education teacher for eight years in Hilo, Glenn created strategies and fostered environments that inspired children to learn.

Glenn also served as the head of advertising and assistant to the company President at KTA Super Stores, based in Hilo, where he gained valuable business experiences and insights that transformed the company from a small, family-owned market to a modern retail entity.

In 1982, Glenn left his teaching career and job at the market to pursue his passion in leadership and formed Leadership Works – a company that has been devoted to growing people, teams, and businesses for 35 years. He is the author of the book, *The Little Book with Fifty Big Ideas on Leadership*.

*Please visit our Upcoming Events listing at www.hecouncil.org for more seminars.
All programs and dates are subject to change.*



Registration

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Please Register the Following Persons (complete the entire form; print legibly for processing):

_____	Title: _____
Email: _____	
_____	Title: _____
Email: _____	
_____	Title: _____
Email: _____	

Authorized by: _____

Title: _____ Email: _____

Company: _____

Address: _____

City: _____ Zip: _____

Telephone: _____ Fax: _____

Please check here if any special arrangements are needed (e.g. front seat, special diet, etc.)

Payment \$ _____ Check payable to Hawaii Employers Council

Charge to my: MasterCard Visa American Express Discover

Acct. No. _____ Exp. Date _____

3-Digit Security Code _____ (found on back of card in signature area)

Name on the charge card (print) _____

Cardholder Billing Address: _____

City: _____ Zip: _____

For Office Use Only:

Authorization # _____ Date _____ Amount _____

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Cancellations made prior to July 27, 2017 will be fully refunded. A service charge of \$50.00 will be made for cancellations up to the day before the seminar. **While substitution of registrants is permitted, NO cancellations, credits or refunds will be allowed for the day of the seminar.**

Mail this form, with payment, to:

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